

What is the solution?

Networking Support Services is a remote solution which allows businesses to have full access to the skills of a network manager, but without the usual expense.

What do I get for my money?

- ⌘ Unlimited telephone support during normal business hours.
- ⌘ Unlimited remote support during normal business hours.
- ⌘ Proactive maintenance visits.*
- ⌘ Free network health check.
- ⌘ Remote backup monitoring.**
- ⌘ On-site support.***
- ⌘ Professional Effective support

How is this going to help me?

Fed up with niggling computer problems? Can't afford to employ dedicated staff to help keep your business IT systems running smoothly, or do your existing IT staff simply want expert resources on hand for those difficult to resolve problems? Then why not employ the experts to do it for you.

As soon as you join NSS we will give your network a free health check. Not only that we will advise you on your anti-virus solution and if you are protected and legal. You will be given a dedicated telephone number which you or a nominated member of staff can call anytime during the business day.

However we prefer it if you don't have to ring. For this reason we will monitor your servers and networking equipment to spot the early signs of trouble and endeavour to provide a resolution before it hampers your business.

We will check that your equipment is kept up to date with all the latest patches and fixes to keep you protected from harm. We will also monitor your anti-virus software proactively for the same reason.

How much is it going to cost me?

Believe it or not, NSS basic starts from just £180.00 per month. Call us free on 0800 412 5510 to find out more.

*Proactive maintenance visit schedules are at the discretion of NSS.

** Subject to suitable backup solution.

*** NSS Basic includes one on-site callout of up to two hours duration per month subject to location.